

Patient Newsletter

May 2017

Introduction

As always the Practice continues to be exceptionally busy; the ever increased demand on GP time does not diminish. We continue to advertise for new GPs and also have widened our clinician team to enhance our service provision. The 'Big News' is that, as local practices work ever closer together, the Partners announce a proposed merger with The Orchard Surgery, one of the surgeries based in the Christchurch Medical Centre at Purewell Cross:

MERGER – Public Meeting Invitation

Orchard and Burton & Bransgore Partners are very pleased to announce that a merger is progressing between the two Practices. The Partners of both surgeries are planning two patient events on 13th June at 14.30 and 19.00 at The United Reform Church, Burton Green. Any patients can come along to hear about the proposal from the GPs and Management and also have any concerns answered



CHRISTCHURCH MEDICAL PRACTICE

Comprising:
Burton Medical Centre
Orchard Surgery
Bransgore Surgery

This merger will enable these two excellent surgeries to enhance their services for all our patients in Christchurch, Burton and Bransgore areas. In this current climate, smaller surgeries are not sustainable and merging will allow us to become more robust with a larger number and more variety of highly skilled staff who will be able to serve our patient needs more efficiently and effectively in safe familiar environments.

If you would like to attend either of these meetings can you please let your surgery reception team know so that we can gauge numbers. If you are unable to attend but have any queries, there is a form at your surgery reception that you can complete for GPs/Management to answer. Please also keep an eye on our Website for further updates.

STAFF NEWS

Dr Brewitt

Dr Brewitt will be coming back to work on 3rd July 2017. Her twin boys are thriving and I am sure many of you will be pleased that she is returning so soon. Melanie will be working 3 days per week.

We are pleased to announce that we will have a new Salaried GP joining us at the end of July.

We also welcome Dr Lucy Rothwell & Dr Emma Hickey, Locum GPs. Dr Sara Gregory, Dr Kerry Rehnberg and Dr Firas Rasool also continue as long term Locums.

We are delighted to welcome: Abby Webb, Nurse Practitioner who joins us on 17th May 2017. Abby is a highly skilled Mental Health Nurse and will be working on Wednesdays.

Thank you. Kay Towler, Practice Manager

APPOINTMENT LINE 01202 474311

for both Burton and Bransgore

The appointment line is open

Monday to Friday 8.30am – 10.30am & 2.00pm – 4.00pm

Your call will be answered by one of our daily Duty Team which consists of Receptionists, a Nurse Practitioner and a Duty Clinician. It is our intention to handle all calls straight away without the need to telephone patients back. The Duty Team will be working together and will be able to talk to each other to find the most suitable route for patient treatment, be it advice, referral and/or a suitably timed appointment with the most appropriate clinician (Nurse or Doctor). Appointments may not be with the Doctor of your choice nor at the most convenient location for you, but whilst we endeavour to try and fit to your needs, it may be in your best interest to accommodate the appointment offered. We appreciate that the restricted appointment line times do not suit all of our patients, but we would ask patients wanting appointments, to try as far as they are able, to phone us during the Appointment Line opening times. Outside of these times the Reception Team will be available, but not to make appointments unless in an emergency.



Christchurch Health GP Services Limited

Barn Surgery, Burton and Bransgore Medical Centres, Farmhouse Surgery, Grove Surgery, Highcliffe Medical Centre, Marine and Oakridge Partnership, Orchard Surgery and the Stour Surgery.

All of the practices named above continue to work collaboratively in the Christchurch Locality; together we are offering Public Health Services such as Smoke Stop, Contraception Services and Health Checks. As these services are shared in the Locality so you may be asked to contact one of these surgeries to make an appointment.